



Northeast Ohio
Regional
Library System

CONTINUING EDUCATION BY TRACK

ACADEMIC LIBRARIES

- TUES FEB 11** THE ROAD TO COPYRIGHT CLARITY
- THU FEB 13** NEW SUPERVISORS' ACADEMY
- THU FEB 20** WHY SMART GOALS
- TUE FEB 25** EBSCO DO-IT-YOURSELF INTERFACES (HOBBIES AND CRAFTS, HOME IMPROVEMENT, AND SMALL BUSINESS)
- WED MAR 4** IF IT'S BROKE, FIX IT: HANDLING LEFTOVER CHALLENGES EFFECTIVELY
- THU MAR 5** ENHANCING COMMUNITY PARTNERSHIPS AND GRANT WRITING
- TUE MAR 10** THE BASICS OF PROJECT MANAGEMENT
- THU MAR 12** A DAY FOR CATALOGERS
- THU MAR 19** LEADERSHIP ACADEMY
- TUE MAR 24** A DAY FOR PUBLIC SERVICE

- THU APR 2** CRITICAL CONVERSATIONS: BUILDING EMPATHY TO BUILD COMMUNITY
- WED APR 8** EFFECTIVE WORKPLACE COMMUNICATION FOR NEW SUPERVISORS
- WED APR 15** FROM PEER TO LEADER
- THU APR 23** CUSTOMER SERVICE EXPERIENCE BOOT CAMP
- TUE APR 28** PROJECT MANAGEMENT 101
- WED APR 29** RELATIONSHIP MANAGEMENT: HOW TO FOSTER STAFF RELATIONS WITHOUT ELECTRONICS OR EMAIL
- TUE MAY 12** LIBRARY TECHNOLOGY PLANNING FOR TODAY AND TOMORROW: PART 1
- WED MAY 13** SELF CARE IS NOT SELFISH: PREVENTING BURNOUT
- THU MAY 14** A DAY FOR PUBLIC SERVICE
- WED MAY 27** GOOD LEADERS, BAD DECISIONS
- WED JUN 3** CUSTOMER SERVICE ON THE TELEPHONE AND BY EMAIL

TUE JUN 9
LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 2

TUE JUN 23
DE-ESCALATION IN THE LIBRARY

WED JUN 24
MENTAL HEALTH ISSUES AND
YOUR LIBRARY:
AN INTRODUCTION

ALL STAFF

THU FEB 20
WHY SMART GOALS

THU APR 2
CRITICAL CONVERSATIONS:
BUILDING EMPATHY TO BUILD
COMMUNITY

ADULT

WED MAR 11
ENCORE ENTREPRENEURSHIP:
SERVING 50+ PATRONS

FRI APR 3
BOOK DISCUSSION NETWORK

WED MAY 6
BEYOND AN APPLE A DAY:
PROVIDING CONSUMER HEALTH
INFORMATION AT YOUR LIBRARY

WED JUN 17
THE SILVER TSUNAMI AND YOUR
LIBRARY: LEARN TO SURF OR BE
SWEEP AWAY

CHILDREN'S

WED FEB 19
GADGETS AND GIZMOS:
EXPLORING TECHNOLOGY FOR
YOUTH

WED FEB 19
CREATING AND MAINTAINING A
SUMMER READING DATABASE

TUE MAR 3
THE RETURN OF BOOK LOOK

THU MAR 26
NEXT LEVEL LEGOS

THU MAY 7
GAMING & ESPORTS IN
LIBRARIES

CIRCULATION

TUE MAR 24
A DAY FOR PUBLIC SERVICE

THU MAY 14
A DAY FOR PUBLIC SERVICE

WED JUN 24
MENTAL HEALTH ISSUES AND
YOUR LIBRARY:
AN INTRODUCTION

EMERGING TECHNOLOGY

WED FEB 19
GADGETS AND GIZMOS:
EXPLORING TECHNOLOGY FOR
YOUTH

WED MAY 20
2019 EMERGING TECH
SYMPOSIUM

FACILITIES

THU MAR 26
CONSTRUCTION AND FACILITIES
NETWORK MEETING

FISCAL & BUDGET

- FRI FEB 21** AOS TRAINING AND FISCAL OFFICER NETWORK
- TUE MAR 31** BUDGETING PART 1: THE RULES
- TUE APR 21** BUDGETING PART 2: THE PROCESS

HUMAN RESOURCES

- WED MAR 4** IF IT'S BROKE, FIX IT: HANDLING LEFTOVER CHALLENGES EFFECTIVELY
- FRI MAR 20** HUMAN RESOURCES NETWORK MEETING
- WED JUN 10** HR STUFF THAT EVERY SUPERVISOR SHOULD KNOW

INFORMATION & TECHNOLOGY (IT)

- TUE MAY 12** LIBRARY TECHNOLOGY PLANNING FOR TODAY AND TOMORROW: PART 1
- FRI MAY 15** IT NETWORK MEETING
- TUE JUN 9** LIBRARY TECHNOLOGY PLANNING FOR TODAY AND TOMORROW: PART 2

MANAGEMENT & ADMINISTRATION

- THU FEB 13** NEW SUPERVISORS' ACADEMY
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- THU MAR 19** LEADERSHIP ACADEMY
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- WED APR 15** FROM PEER TO LEADER
- TUE APR 28** PROJECT MANAGEMENT 101
- WED APR 29** RELATIONSHIP MANAGEMENT: HOW TO FOSTER STAFF RELATIONS WITHOUT ELECTRONICS OR EMAIL
- THU MAY 7** 2020 DIRECTORS' RETREAT
- THRU
- FRI MAY 8**

TUE **MAY**
12
**LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 1**

FRI **MAY**
15
**BRANCH MANAGERS NETWORK
MEETING**

WED **MAY**
27
GOOD LEADERS, BAD DECISIONS

TUE **JUN**
9
**LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 2**

READERS' ADVISORY

WED **APR**
22
**RA RETHINK: MERCHANDISING
AND UPSELLING EDITION**

REFERENCE

TUE **FEB**
25
**EBSCO DO-IT-YOURSELF
INTERFACES (HOBBIES AND
CRAFTS, HOME IMPROVEMENT,
AND SMALL BUSINESS)**

TUE **MAR**
24
A DAY FOR PUBLIC SERVICE

WED **MAY**
6
**BEYOND AN APPLE A DAY:
PROVIDING CONSUMER HEALTH
INFORMATION AT YOUR LIBRARY**

THU **MAY**
14
A DAY FOR PUBLIC SERVICE

SCHOOL LIBRARIES

TUES **FEB**
11
**THE ROAD TO COPYRIGHT
CLARITY**

THU **FEB**
13
NEW SUPERVISORS' ACADEMY

WED **FEB**
19
**GADGETS AND GIZMOS:
EXPLORING TECHNOLOGY FOR
YOUTH**

THU **FEB**
20
WHY SMART GOALS

TUE **FEB**
25
**EBSCO DO-IT-YOURSELF
INTERFACES (HOBBIES AND
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TUE **MAR**
3
THE RETURN OF BOOK LOOK

WED **MAR**
4
**IF IT'S BROKE, FIX IT:
HANDLING LEFTOVER
CHALLENGES EFFECTIVELY**

TUE **MAR**
10
**THE BASICS OF PROJECT
MANAGEMENT**

THU **MAR**
12
A DAY FOR CATALOGERS

THU **MAR**
19
LEADERSHIP ACADEMY

TUE **MAR**
24
A DAY FOR PUBLIC SERVICE

THU **APR**
2
**CRITICAL CONVERSATIONS:
BUILDING EMPATHY TO BUILD
COMMUNITY**

WED **APR**
8
**EFFECTIVE WORKPLACE
COMMUNICATION FOR NEW
SUPERVISORS**

TUE **APR**
28
PROJECT MANAGEMENT 101

- WED APR 29** **RELATIONSHIP MANAGEMENT: HOW TO FOSTER STAFF RELATIONS WITHOUT ELECTRONICS OR EMAIL**
- WED MAY 13** **SELF CARE IS NOT SELFISH: PREVENTING BURNOUT**
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SPECIAL LIBRARIES

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JUN
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**CUSTOMER SERVICE ON THE
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JUN
9

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PLANNING FOR TODAY AND
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TUE
JUN
23

DE-ESCALATION IN THE LIBRARY

TECHNICAL SERVICES

THU
MAR
12

A DAY FOR CATALOGERS

TEEN

WED
FEB
19

**GADGETS AND GIZMOS:
EXPLORING TECHNOLOGY FOR
YOUTH**

TUE
MAR
3

THE RETURN OF BOOK LOOK

TUE
APR
7

**NORTHEAST OHIO TEEN
NETWORK WORKSHOP**

THU
MAY
7

**GAMING & ESPORTS IN
LIBRARIES**