

CONTINUING EDUCATION

BY TRACK

ACADEMIC LIBRARIES

FEB 11

THE ROAD TO COPYRIGHT CLARITY

FEB **13**

NEW SUPERVISORS' ACADEMY

FEB **20**

WHY SMART GOALS

FEB **25**

EBSCO DO-IT-YOURSELF INTERFACES (HOBBIES AND CRAFTS, HOME IMPROVEMENT, AND SMALL BUSINESS)

MAR 4

IF IT'S BROKE, FIX IT: HANDLING LEFTOVER CHALLENGES EFFECTIVELY

MAR 5

ENHANCING COMMUNITY PARTNERSHIPS AND GRANT WRITING

MAR 10

THE BASICS OF PROJECT MANAGEMENT

MAR **12** A DAY FOR CATALOGERS

H MAR 19 **LEADERSHIP ACADEMY**

MAR **24**

A DAY FOR PUBLIC SERVICE

APR 2

CRITICAL CONVERSATIONS: BUILDING EMPATHY TO BUILD COMMUNITY

MED REP

EFFECTIVE WORKPLACE COMMUNICATION FOR NEW SUPERVISORS

APR 15 FROM PEER TO LEADER

APR **23**

CUSTOMER SERVICE EXPERIENCE BOOT CAMP

APR **28** **PROJECT MANAGEMENT 101**

APR **29**

RELATIONSHIP MANAGEMENT: HOW TO FOSTER STAFF RELATIONS WITHOUT ELECTRONICS OR EMAIL

MAY 12

LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 1

MAY 13

SELF CARE IS NOT SELFISH: PREVENTING BURNOUT

를 MAY **14** A DAY FOR PUBLIC SERVICE

MAY **27**

GOOD LEADERS, BAD DECISIONS

MED JUN

CUSTOMER SERVICE ON THE TELEPHONE AND BY EMAIL











LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 2



CREATING AND MAINTAINING A SUMMER READING DATABASE



DE-ESCALATION IN THE LIBRARY



THE RETURN OF BOOK LOOK



MENTAL HEALTH ISSUES AND YOUR LIBRARY:
AN INTRODUCTION



NEXT LEVEL LEGOS



GAMING & ESPORTS IN LIBRARIES

ALL STAFF



WHY SMART GOALS

CIRCULATION



CRITICAL CONVERSATIONS: BUILDING EMPATHY TO BUILD COMMUNITY



A DAY FOR PUBLIC SERVICE



A DAY FOR PUBLIC SERVICE

ADULT



ENCORE ENTREPRENEURSHIP: SERVING 50+ PATRONS



MENTAL HEALTH ISSUES AND YOUR LIBRARY:
AN INTRODUCTION



BOOK DISCUSSION NETWORK

EMERGING TECHNOLOGY



BEYOND AN APPLE A DAY: PROVIDING CONSUMER HEALTH INFORMATION AT YOUR LIBRARY



GADGETS AND GIZMOS: EXPLORING TECHNOLOGY FOR YOUTH



THE SILVER TSUNAMI AND YOUR LIBRARY: LEARN TO SURF OR BE SWEPT AWAY

MAY **20**

2019 EMERGING TECH SYMPOSIUM

CHILDREN'S



GADGETS AND GIZMOS: EXPLORING TECHNOLOGY FOR YOUTH

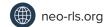
FACILITIES



CONSTRUCTION AND FACILITIES NETWORK MEETING









FISCAL & BUDGET



AOS TRAINING AND FISCAL OFFICER NETWORK



BUDGETING PART 1: THE RULES



BUDGETING PART 2: THE PROCESS

HUMAN RESOURCES



IF IT'S BROKE, FIX IT: HANDLING LEFTOVER CHALLENGES EFFECTIVELY



HUMAN RESOURCES NETWORK MEETING



HR STUFF THAT EVERY SUPERVISOR SHOULD KNOW

INFORMATION & TECHNOLOGY (IT)



LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 1



IT NETWORK MEETING



LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 2

MANAGEMENT & ADMINISTRATION



NEW SUPERVISORS' ACADEMY



IF IT'S BROKE, FIX IT:
HANDLING LEFTOVER
CHALLENGES EFFECTIVELY



THE BASICS OF PROJECT MANAGEMENT



LEADERSHIP ACADEMY



HUMAN RESOURCES NETWORK



EFFECTIVE WORKPLACE COMMUNICATION FOR NEW SUPERVISORS



FROM PEER TO LEADER



PROJECT MANAGEMENT 101



RELATIONSHIP MANAGEMENT: HOW TO FOSTER STAFF RELATIONS WITHOUT ELECTRONICS OR EMAIL



2020 DIRECTORS' RETREAT















LIBRARY TECHNOLOGY **PLANNING FOR TODAY AND TOMORROW: PART 1**



NEW SUPERVISORS' ACADEMY



BRANCH MANAGERS NETWORK MEETING



GADGETS AND GIZMOS: EXPLORING TECHNOLOGY FOR



GOOD LEADERS, BAD DECISIONS



WHY SMART GOALS



LIBRARY TECHNOLOGY **PLANNING FOR TODAY AND TOMORROW: PART 2**



EBSCO DO-IT-YOURSELF INTERFACES (HOBBIES AND CRAFTS, HOME IMPROVEMENT, AND SMALL BUSINESS)

READERS' ADVISORY



THE RETURN OF BOOK LOOK



RA RETHINK: MERCHANDISING AND UPSELLING EDITION



IF IT'S BROKE, FIX IT: **HANDLING LEFTOVER CHALLENGES EFFECTIVEL**

REFERENCE



THE BASICS OF PROJECT **MANAGEMENT**



EBSCO DO-IT-YOURSELF INTERFACES (HOBBIES AND CRAFTS, HOME IMPROVEMENT, AND SMALL BUSINESS)



A DAY FOR CATALOGERS



A DAY FOR PUBLIC SERVICE



LEADERSHIP ACADEMY



BEYOND AN APPLE A DAY: PROVIDING CONSUMER HEALTH INFORMATION AT YOUR LIBRARY



A DAY FOR PUBLIC SERVICE



A DAY FOR PUBLIC SERVICE

CRITICAL CONVERSATIONS: BUILDING EMPATHY TO BUILD COMMUNITY



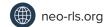
EFFECTIVE WORKPLACE COMMUNICATION FOR NEW SUPERVISORS





PROJECT MANAGEMENT 101







SCHOOL LIBRARIES





IF IT'S BROKE, FIX IT: **HANDLING LEFTOVER CHALLENGES EFFECTIVELY**



PREVENTING BURNOUT



A DAY FOR PUBLIC SERVICE









CUSTOMER SERVICE ON THE TELEPHONE AND BY EMAIL



LIBRARY TECHNOLOGY
PLANNING FOR TODAY AND
TOMORROW: PART 2



DE-ESCALATION IN THE LIBRARY

TECHNICAL SERVICES



A DAY FOR CATALOGERS

TEEN



GADGETS AND GIZMOS: EXPLORING TECHNOLOGY FOR YOUTH



THE RETURN OF BOOK LOOK



NORTHEAST OHIO TEEN NETWORK WORKSHOP



GAMING & ESPORTS IN LIBRARIES