

## **CONTINUING EDUCATION**

### BY COMPETENCY

### **ACQUISITION**

**30** 

ADULT BOOK BUZZ WITH PENGUIN RANDOM HOUSE



KIDS AND YA BOOK BUZZ WITH PENGUIN RANDOM HOUSE

### **ADAPTABILITY**



WHY SMART GOALS



**COPING WITH CHANGE** 

### **ADULT**



FAST AND AFFORDABLE
METHODS FOR TRAINING STAFF
ON GENEALOGY



BACK TO THE BOOK XX: FOCUSED ON DIVERSITY IN READERS' ADVISORY



ADULT BOOK BUZZ WITH PENGUIN RANDOM HOUSE



SPANISH IN A PINCH FOR LIBRARY STAFF

### **CATALOGING & METADATA**



TO TAG, OR NOT TO TAG?
IMPLEMENTING RFID AT YOUR
LIBRARY

### **COLLECTION MANAGEMENT**



**WEEDING 101** 



BACK TO THE BOOK XX: FOCUSED ON DIVERSITY IN READERS' ADVISORY



TO TAG, OR NOT TO TAG?
IMPLEMENTING RFID AT YOUR
LIBRARY

### COMMUNICATION



NEO-RLS ANNUAL MEMBERSHIP MEETING & APPRECIATION BREAKFAST



REDUCING FRICTION - LIBRARY
USER EXPERIENCE ON A BUDGET,
ONLINE AND IN YOUR BUILDING



DAY FOR CIRC STAFF: IT'S ALL ABOUT MYERS BRIGGS AND WORKING AS A TEAM

FOR MORE INFORMATION OR TO REGISTER FOR AN EVENT, VISIT:

**NEO-RLS.ORG** 

### COMMUNICATION CONT'D



**PRESENTING 101** 



THE UNIFIED DESK: CUSTOMER SERVICE AT ITS BEST



UNCONSCIOUS BIAS & MICRO MESSAGES

### **COMMUNITY AWARENESS**



UNCONSCIOUS BIAS & MICRO MESSAGES

### **CUSTOMER SERVICE**



REDUCING FRICTION - LIBRARY
USER EXPERIENCE ON A BUDGET,
ONLINE AND IN YOUR BUILDING



DAY FOR CIRC STAFF: IT'S ALL ABOUT MYERS BRIGGS AND WORKING AS A TEAM



**CREATING A CULTURE OF YES** 



THE UNIFIED DESK: CUSTOMER SERVICE AT ITS BEST



SPANISH IN A PINCH FOR LIBRARY STAFF



UNCONSCIOUS BIAS & MICRO MESSAGES

### **EMERGENCY PREPAREDNESS**



ALICE TRAINING:
ACTIVE SHOOTER RESPONSE

### **ETHICS**



THE OHIO ETHICS LAW: IT'S EVERYBODY'S BUSINESS!

### **FACILITATION**



**FACILITATION SKILLS WORKSHOP** 

# HUMAN CAPITAL MANAGEMENT



FISCAL OFFICERS AND HUMAN RESOURCES NETWORK MEETING



WHY SMART GOALS



IT'S A MANAGER/SUPERVISOR'S JOB TO MOTIVATE STAFF



BRANCH MANAGER'S NETWORK MEETING

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**NEO-RLS.ORG** 

### **HUMAN RESOURCES**



FISCAL OFFICERS AND HUMAN RESOURCES NETWORK MEETING

### **LAWS**



THE OHIO ETHICS LAW: IT'S EVERYBODY'S BUSINESS!

### **LEADERSHIP**



SOFT SKILLS FOR STRONG MANAGEMENT: CULTIVATING GOOD CRITICAL THINKING



BRANCH MANAGER'S NETWORK MEETING

### **MARKETING**



REDUCING FRICTION - LIBRARY
USER EXPERIENCE ON A BUDGET,
ONLINE AND IN YOUR BUILDING

### PATRON INSTRUCTION



**PRESENTING 101** 

### PROBLEM SOLVING



WHY SMART GOALS

### **PROGRAMMING**



WHAT'S NEW IN STORYTIME: A YOUTH SERVICES NETWORK EVENT



HOSTING A WIKIPEDIA EDIT-A-THON IN YOUR LIBRARY



TEACHING BETTER BEHAVIOR: SOCIAL-EMOTIONAL LEARNING IN LIBRARY PROGRAMMING



TEEN PROGRAMMING: A MOVER & SHAKER'S RECIPE FOR IMPACT AND SUCCESS

### PROJECT MANAGEMENT



**WHY SMART GOALS** 

### STAFF TRAINING



**PRESENTING 101** 

### STRATEGIC PLANNING



WHY SMART GOALS

### TEAMWORK



DAY FOR CIRC STAFF: IT'S ALL ABOUT MYERS BRIGGS AND WORKING AS A TEAM

### **TECHNICAL SERVICES**

