

Northeast Ohio Regional Library System

# **CONTINUING EDUCATION** AT A GLANCE

## JULY



VIRTUAL TRIVIA 101: WRITING THE SHOW, ENGAGING THE CROWD, KEEPING SCORE, UNDERSTANDING MOTIVE Online

11:00 am - 12:00 pm



**PROFESSIONAL INTERNAL CUSTOMER SERVICE** Online via Adobe Connect 10:00 am - 11:00 am



#### **FACILITIES AND ADMIN NETWORKING MEETING** Online via Adobe Connect

1:00 pm - 2:00 pm



**TIME MANAGEMENT: YOURS AND THEIRS** Online via Adobe Connect 10:00 am - 11:00 am



#### **DIRECTORS VIRTUAL NETWORKING MEETING** Online via Zoom

3:30 am - 4:30 pm



NAVIGATING THROUGH TIMES OF TRANSITION Online via Zoom

Online via Zoom 10:00 am - 12:00 pm



#### HUMAN RESOURCE AND FISCAL OFFICER VIRTUAL NETWORKING MEETING

Online via Zoom 10:00 am - 11:30 am

## JULY CONT'D



**VIRTUAL TRIVIA: THE PRODUCTION SIDE** Online 11:00 am - 12:00 pm



**ADULT SERVICES VIRTUAL NETWORKING MEETING** Online via Zoom 1:00 pm - 2:00 pm



DE-ESCALATION AND PRODUCTIVE CONVERSATIONS: WORKING WITH INDIVIDUALS EXPERIENCING MENTAL HEALTH CHALLENGES IN A LIBRARY SETTING Online via Adobe Connect 10:00 am - 11:00 am



**DELEGATING MADE EASY** Online via Adobe Connect 10:00 am - 11:00 am



#### BRANCH MANAGER'S MEETING Online via Zoom 1:00 pm - 2:00 pm



COMMUNICATION STRATEGIES: WORKING WITH THE DEAF COMMUNITY Online via Zoom

10:00 am - 11:30 am

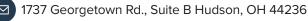


#### TEEN VIRTUAL NETWORKING MEETING

Online via Zoom 11:00 am - 12:00 pm



**BUDGETING PART 1: THE RULES** Online via Adobe Connect 10:00 am - 10:30 am



(330) 655-0531







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# **CONTINUING EDUCATION** AT A GLANCE

## **JULY CONT'D**



#### CONNECTING WITH COMMUNITY AND FAMILIES IN SUPPORT OF YOUTH

Online via Zoom 2:00 pm - 3:30 pm



**EMOTIONAL INTELLIGENCE** Online via Zoom 10:00 am - 12:15 pm



YOUTH SERVICES (CHILDREN & TEEN) VIRTUAL NETWORKING MEETING

Online via Zoom 3:00 pm - 4:00 pm



ACADEMIC LIBRARY DIRECTORS VIRTUAL NETWORKING MEETING Online via Zoom 1:00 pm - 2:00 pm

## AUGUST



#### MAKING THE SHIFT: INCREASING STAFF ENGAGEMENT & REDUCING DRAMA

Online via Zoom 10:00 am - 11:00 am



#### **TECHNICAL SERVICES VIRTUAL NETWORKING MEETING** Online via Zoom 1:00 pm - 2:00 pm



COURSE CORRECTION: HOW TO GUIDE LIBRARY EMPLOYEES BACK ON TRACK Online via Zoom

Online via Zoom 2:00 pm - 3:00 pm

## AUGUST CONT'D



INSTRUCTIONAL DESIGN: IDEAS AND TECHNIQUES THAT YOU CAN BEGIN USING TODAY Online via Zoom

10:00 am - 11:00 am

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#### COMPASSIONATE COLLABORATIONS: INNOVATIVE LIBRARY PROGRAMS AND PARTNERSHIPS AROUND MENTAL HEALTH Online via Adobe Connect

10:00 am - 11:00 am



**OUTREACH VIRTUAL NETWORKING MEETING** Online via Zoom 3:00 pm - 4:00 pm



#### MANAGING A PROFESSIONAL CUSTOMER SERVICE TEAM Online via Adobe Connect 10:00 am - 11:00 am



#### BRAND TOUCHPOINTS: ALL THE STAFF & ALL THE STUFF Online via Zoom

10:00 am - 11:00 am



IT'S TEA TIME: UNDERSTANDING GEN Z Online via Zoom

2:00 pm - 3:00 pm



#### DITCH THE DRAMA: STRATEGIES FOR PEAK PERFORMANCE: MORE PEACE, LESS DRAMA

Online via Zoom 10:00 am - 12:00 pm



