



Northeast Ohio
Regional
Library System

CONTINUING EDUCATION AT A GLANCE

JULY

- MON JUL 6**
VIRTUAL TRIVIA 101: WRITING THE SHOW, ENGAGING THE CROWD, KEEPING SCORE, UNDERSTANDING MOTIVE
Online
11:00 am - 12:00 pm
- TUE JUL 7**
PROFESSIONAL INTERNAL CUSTOMER SERVICE
Online via Adobe Connect
10:00 am - 11:00 am
- TUE JUL 7**
FACILITIES AND ADMIN NETWORKING MEETING
Online via Adobe Connect
1:00 pm - 2:00 pm
- WED JUL 8**
TIME MANAGEMENT: YOURS AND THEIRS
Online via Adobe Connect
10:00 am - 11:00 am
- WED JUL 8**
DIRECTORS VIRTUAL NETWORKING MEETING
Online via Zoom
3:30 am - 4:30 pm
- THU JUL 9**
NAVIGATING THROUGH TIMES OF TRANSITION
Online via Zoom
10:00 am - 12:00 pm
- FRI JUL 10**
HUMAN RESOURCE AND FISCAL OFFICER VIRTUAL NETWORKING MEETING
Online via Zoom
10:00 am - 11:30 am

JULY CONT'D

- MON JUL 13**
VIRTUAL TRIVIA: THE PRODUCTION SIDE
Online
11:00 am - 12:00 pm
- TUES JUL 14**
ADULT SERVICES VIRTUAL NETWORKING MEETING
Online via Zoom
1:00 pm - 2:00 pm
- TUE JUL 14**
DE-ESCALATION AND PRODUCTIVE CONVERSATIONS: WORKING WITH INDIVIDUALS EXPERIENCING MENTAL HEALTH CHALLENGES IN A LIBRARY SETTING
Online via Adobe Connect
10:00 am - 11:00 am
- WED JUL 15**
DELEGATING MADE EASY
Online via Adobe Connect
10:00 am - 11:00 am
- WED JUL 15**
BRANCH MANAGER'S MEETING
Online via Zoom
1:00 pm - 2:00 pm
- THU JUL 16**
COMMUNICATION STRATEGIES: WORKING WITH THE DEAF COMMUNITY
Online via Zoom
10:00 am - 11:30 am
- MON JUL 20**
TEEN VIRTUAL NETWORKING MEETING
Online via Zoom
11:00 am - 12:00 pm
- WED JUL 22**
BUDGETING PART 1: THE RULES
Online via Adobe Connect
10:00 am - 10:30 am



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JULY CONT'D

- WED JUL 22**
CONNECTING WITH COMMUNITY AND FAMILIES IN SUPPORT OF YOUTH
Online via Zoom
2:00 pm - 3:30 pm
- THU JUL 23**
EMOTIONAL INTELLIGENCE
Online via Zoom
10:00 am - 12:15 pm
- THU JUL 23**
YOUTH SERVICES (CHILDREN & TEEN) VIRTUAL NETWORKING MEETING
Online via Zoom
3:00 pm - 4:00 pm
- THU JUL 23**
ACADEMIC LIBRARY DIRECTORS VIRTUAL NETWORKING MEETING
Online via Zoom
1:00 pm - 2:00 pm

AUGUST

- TUE AUG 4**
MAKING THE SHIFT: INCREASING STAFF ENGAGEMENT & REDUCING DRAMA
Online via Zoom
10:00 am - 11:00 am
- TUE AUG 4**
TECHNICAL SERVICES VIRTUAL NETWORKING MEETING
Online via Zoom
1:00 pm - 2:00 pm
- WED AUG 5**
COURSE CORRECTION: HOW TO GUIDE LIBRARY EMPLOYEES BACK ON TRACK
Online via Zoom
2:00 pm - 3:00 pm

AUGUST CONT'D

- THU AUG 6**
INSTRUCTIONAL DESIGN: IDEAS AND TECHNIQUES THAT YOU CAN BEGIN USING TODAY
Online via Zoom
10:00 am - 11:00 am
- TUE AUG 11**
COMPASSIONATE COLLABORATIONS: INNOVATIVE LIBRARY PROGRAMS AND PARTNERSHIPS AROUND MENTAL HEALTH
Online via Adobe Connect
10:00 am - 11:00 am
- TUE AUG 11**
OUTREACH VIRTUAL NETWORKING MEETING
Online via Zoom
3:00 pm - 4:00 pm
- WED AUG 12**
MANAGING A PROFESSIONAL CUSTOMER SERVICE TEAM
Online via Adobe Connect
10:00 am - 11:00 am
- TUE AUG 18**
BRAND TOUCHPOINTS: ALL THE STAFF & ALL THE STUFF
Online via Zoom
10:00 am - 11:00 am
- WED AUG 19**
IT'S TEA TIME: UNDERSTANDING GEN Z
Online via Zoom
2:00 pm - 3:00 pm
- THU AUG 20**
DITCH THE DRAMA: STRATEGIES FOR PEAK PERFORMANCE: MORE PEACE, LESS DRAMA
Online via Zoom
10:00 am - 12:00 pm